

Global Digital Workplace at Miba AG

The Digital Workplace at Miba creates a modern workplace and encourages communication, collaboration and productivity across multiple locations

Miba is one of the leading strategic partners to the international engine and automotive industries, from providers in the fields of energy generation and transmission, in the oil and gas industry as well as in plant engineering. The product portfolio includes sintered components, engine and industrial bearings, friction materials, power electronics components and coatings, used around the world in motor vehicles, trains, ships, aircraft, power plants, refineries, compressors and industrial pumps. Miba AG employs more than 7400 people at its 26 locations.

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For Miba, the successful implementation of our company-wide Digital Workplace represents a major step towards modern internal communication and digitisation of the backoffice.

Markus Hofer, CFO Miba AG

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Project

As a partial aspect, the digitisation strategy of Miba contains the creation of a global Digital Workplace in the company. Within the scope of this project, strategy, vision, concept and architecture of the particular components of the Digital Workplace were developed, implemented and integrated into the company together

with Halvotec. Therefore, Halvotec accounted successfully for the worldwide product and Stakeholder Management as well as for the planning, implementation and support of numerous core components and subprojects of the Digital Workplace.

Solution

With focus on the main topics Productivity and Enterprise Content Management, a holistic and deeply integrated Digital Workplace with the components Intranet, Collaboration Hub, Workflow Center, Document Management and Archive, as well as the application of Social Features, arose. The Digital Workplace is technologicaly based on the platform systems SharePoint as ECM System, K2 as BPM Engine and DocuWheel as DMS and archive solution.

All systems are deeply integrated with each other and into the company's system landscape. Initial solutions were also implemented in pilot projects, to meet the challenge of integrating shopfloor. With Digital Signage and the intelligent use of social apps, employees without a PC workstation can also access information from the Digital Workplace.

Result

Within 16 months, conception, development and global roll-out of the Digital Workplace were realised successfully with all its components as well as the first lighthouse projects. They are the basis for the continuous extension of new business applications through internal IT. With the Digital Workplace, Miba has already improved its internal performance in some areas significantly. For example, the global exchange of company-relevant information through various digital channels is now possible within seconds.

The new digital document management system with audit-proof archiving reduced document and administration costs partially by up to 30%. The Business Process Management solution also decreased customer-relevant lead times, e.g. in the Product Change Management process, by up to 60% due to the digitisation of processes. Miba employees also welcome the new modern working environment. In the annual IT satisfaction survey, the Miba Digital Workplace was voted to the first place by its users.